## Complaints By Outcome 17/18 A summary of complaints by outcome type

Not Upheld 146 Partially Upheld with Compensation 28 Partially Upheld without Compensation 36 Upheld with Compensation 270 Upheld without Compensation 320 Referred to 3rd Party or Other TVH Process 6 NONE 3		/
Partially Upheld with Compensation 28 Partially Upheld without Compensation 36 Upheld with Compensation 270 Upheld without Compensation 320 Referred to 3rd Party or Other TVH Process 6 NONE 3	Complaint Outcome	Total
Partially Upheld without Compensation 36 Upheld with Compensation 270 Upheld without Compensation 320 Referred to 3rd Party or Other TVH Process 6 NONE 3	Not Upheld	146
Upheld with Compensation 270 Upheld without Compensation 320 Referred to 3rd Party or Other TVH Process 6 NONE 3	Partially Upheld with Compensation	28
Upheld without Compensation 320 Referred to 3rd Party or Other TVH Process 6 NONE 3	Partially Upheld without Compensation	36
Referred to 3rd Party or Other TVH Process  NONE  3	Upheld with Compensation	270
NONE 3	Upheld without Compensation	320
	Referred to 3rd Party or Other TVH Process	6
Total 809	NONE	3
	Total	809

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