

THE HAMPTONS



Metropolitan
Thames Valley

December 2020 – Updates on remediation work, feedback from our chip van listening session and introducing The Hamptons Empowering Futures Team.



Welcome to our latest update from MTVH for residents of The Hamptons. This newsletter will update you on remediation work across the estate, provide you with the outcomes of our chip van listening sessions and introduce MTVH's new Empowering Futures Team for The Hamptons.

Remediation work update

Earlier this month we wrote to all residents with more information around the work that is required on your home. This work will happen over a number of phases and although the exact timeline is still to be confirmed, we are now starting to work with those residents in the first phase to prepare them. Our Resident Liaison Officers have started to contact these residents to arrange to meet in a socially distanced manner to discuss the process.

These meetings will include details of how we will support residents who are required to move out of their homes temporarily while internal works take place. We can now confirm that all residents in timber framed blocks will have to move out and those in houses will be able to remain while work is done. We are currently confirming whether residents in masonry blocks will have to move out and we will inform those residents as soon as the decision is made.

If you have any questions about the remedial work, please email TheHamptons.Residents@mtvh.co.uk or call **03330 151619**. You can also keep up to date on progress by visiting the bespoke Worcester Park Portal at thehamptons.mtvh.co.uk. You will need your unique code to register for the portal. Please contact us if you have lost this and we will be able to help you.

London Fire Brigade Enforcement Notices

You will have seen in our October newsletter that MTVH formally requested an extension to the LFB Enforcement Notices which remain in place until the remediation work is completed. Our understanding from conversations with the LFB is that those extension requests are likely to be approved, although we are awaiting formal confirmation. We are now working hard to complete the required work to those new timescales.

Our Resident Liaison Officers are now working with those residents with the shortest extensions, with work on their homes expected to start in the spring. If you have any questions about your individual circumstances, please call 03330 151619 or email TheHamptons.Residents@mtvh.co.uk.



Apartment block	Expected new enforcement deadline	Number of additional months requested
1 Lancaster Way	March 2022	11 months
15 Lancaster Way	August 2021	4 months
17 Lancaster Way	August 2021	4 months
26-28 Lancaster Way	December 2022	20 months
7-15 Parkview Cres	November 2022	19 months
18-26 Parkview Cres	November 2022	19 months
1-17 Pondside Avenue	April 2022	12 months
2-18 Pondside Avenue	September 2022	17 months
9-17 Thames Avenue	April 2022	12 months
26-34 Thames Avenue	December 2022	20 months
1-18 Crayton House	June 2022	14 months
1-6 Shefford House	March 2022	11 months
1-9 Canton House	August 2021	4 months
1-9 Drummond Court	August 2021	4 months
1-9 Weare House	August 2021	4 months

Richmond House Update

In our last newsletter, we informed you that Sutton Council had approved our planning application and that we were now looking to undertake detailed design work before appointing a main contractor for the rebuild. Following approval from our insurers, we are appointing a design team to produce detailed drawings and specifications for the contractor to deliver. We have committed to working closely with the Richmond House Rebuild Steering Group on the detailed design process so that residents can be confident in our approach.

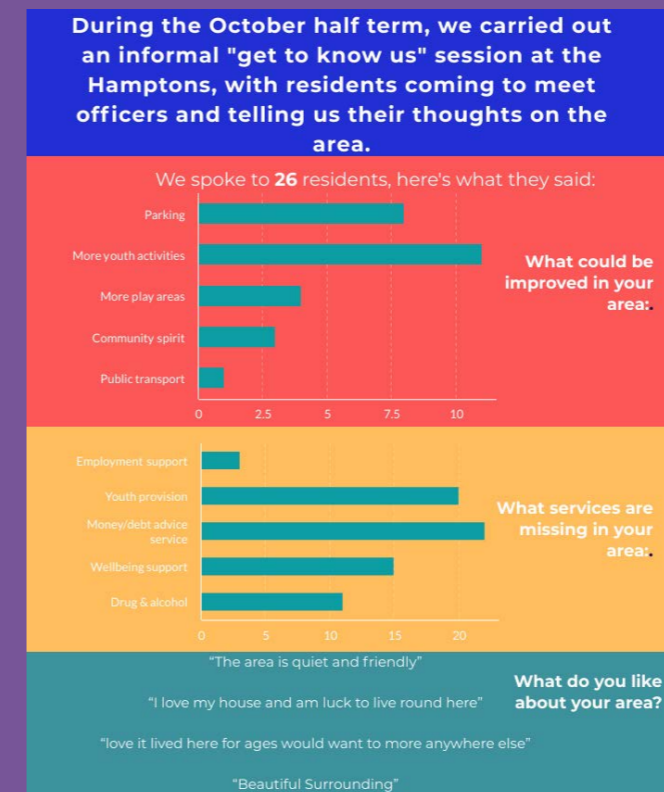
Community News - The Hamptons Empowering Futures

In our last newsletter, we introduced you to MTVH's Community Investment team, Empowering Futures, who are available to assist with residents' needs.

We had hoped to run a Christmas event to bring all residents of The Hamptons together. Unfortunately, this had to be cancelled due to COVID restrictions. We will organise an estate-wide event as soon as we are able to in 2021.

In October half term, they were out on the estate with their chip van to listen to your priorities and concerns for the future. Thank you to those residents who came over for a chat and filled out our survey.

You told us that:



As a result of this listening exercise, the team are putting together services that can help with these issues. This includes:

- Working with Sutton Christians Against Poverty to provide money and debt advice
- Support with accessing mental wellbeing support in a way that works for the individual
- Support with employment and training
- Reducing isolation
- Advocating for residents in instances where they feel they are not being heard by official agencies
- Time Out Youth Project will be out and about on the estate engaging with young people in their Youth Bus

If you feel like you could benefit from some free help on any of these issues, please do get in touch - our contact details are on page 4 of this newsletter.





How Can Empowering Futures Help?

The role of the Empowering Futures team is to support you as residents to live well in your homes.

We want to take the time during lockdown to engage with your community about matters that are of concern to you.

- Do you have a new business idea but don't know where to start?
- Do you have a great idea on how to get the community together?
- Are you isolated in your home?
- Are you struggling to make ends meet?

Introducing your team

Bisi Tracy (Community Coordinator)

My role is to empower communities to access services and activities that are important to them, working closely with the Resident Voice and Resident Connector to understand the needs of the community.

I am the first point of contact for any queries or suggestions about Community Investment.

Rebekah (Resident Voice)

My role is to gain insight into the needs and aspirations of residents.

This is done by facilitating listening activities specific to residents' priorities and linking them in with wider themes within the organisation.

Chris (Employment Advisor)

I offer a training and employment programme that assists individuals facing barriers into work and training.

Since the first lockdown in March 2020, we have been able to address and support residents on their quest for a better life, whether that be through employment, wellbeing or receiving training to up-skill as a result of the ever changing landscape of the workplace.

Ben (Resident Connector)

I work with individuals to offer needs based support; identifying and finding solutions to your short, medium, and long-term goals.

I have been working with financial concerns employment options, and any associated mental and physical health needs, to take you from surviving to thriving.

If you feel you could benefit from any of their support, including joining the team on their weekly video call, please contact Tracy on Tracy.dada@mtvh.co.uk or call **07552 165 803**

CONTACT US

CALL 03330 151619 | EMAIL TheHamptons.Residents@mtvh.co.uk | REGISTER FOR THE PORTAL AT thehamptons.mtvh.co.uk