

# THE HAMPTONS



Metropolitan  
Thames Valley

April 2021

Welcome to the latest update from MTVH for residents of The Hamptons. This newsletter will update you on the latest on the remediation work, key updates as well as the support that is available from our Empowering Futures team.



## Remediation work latest

As mentioned in our last newsletter, almost all residents whose blocks fall within the first phase of the remedial works have now moved into their temporary accommodation with the help of their dedicated Resident Liaison Officers. We have been undertaking the necessary preparatory works to these blocks, including the removal of any other items that need to be placed into storage. We also anticipate that the scaffolding at Weare House will be taken down in the coming weeks as we progress with the work that was required to the building's external walls.

Other external works have been progressing well on The Hamptons, with scaffolding being put up at Canton House and work has begun to remove the cladding as part of the external works. Our team have also been working hard to finalise the plans for the work that will begin on at 81-91 Sherbrooke Way (odd numbers) and their dedicated Resident liaison Officer, Jamie, has begun discussing residents' needs so that we can make the process as smooth as possible.

If you have any questions about the remedial work, please email [TheHamptons.Residents@mtvh.co.uk](mailto:TheHamptons.Residents@mtvh.co.uk) or call **03330 151619**. You can also keep up to date on progress by visiting the bespoke portal at [thehamptons.mtvh.co.uk](http://thehamptons.mtvh.co.uk). You will need a unique code to register for the portal which you can contact us to receive if you have lost it.

We would like to once more thank residents for their patience and cooperation as we complete this vital safety work.

# Parking at The Hamptons

As you may already know, there is a parking enforcement scheme operating currently on other parts of The Hamptons. Over recent months there have been several incidents where emergency vehicles were unable to gain access to the estate due to unauthorised parking. We have been in conversation with the Hamptons Estate Company about extending the scheme across the whole estate, however the details of the scheme are yet to be finalised. Once they have been confirmed, we will share them with residents, giving them plenty of time to prepare prior to scheme going live.



## Richmond House update

We are now in the design phase for the rebuild of Richmond House, and we are making good progress with this as all Stage 3 reports have now been completed. However, due to a number of complicated design issues, the design programme is running slightly behind schedule, a revised programme will be issued shortly.

We are currently in the process of pulling together the tender documentation and agreeing which procurement framework will be used to select a contractor. We anticipate that the selection questionnaire will be sent to contractors shortly.

We are also in discussions with the planning officer regarding clearance of a number of the planning conditions.

## Frequently Asked Questions

Over the past few months, we have received a number of queries from residents about a range of topics, we have included some of these frequently asked questions below. You can view further FAQs and the answers on The Hamptons Portal, to sign up, visit [thehamptons.mtvh.co.uk](http://thehamptons.mtvh.co.uk). If you have lost or forgotten your unique code, contact [TheHamptons.Residents@mtvh.co.uk](mailto:TheHamptons.Residents@mtvh.co.uk) or call **03330 151619** and we'll send you a new one.

### Will residents have to pay for the remediation work?

We will not pass on to leaseholders the cost to remediate fire safety defects at our properties at The Hamptons.

### Will the work to my home affect the décor?

Yes, it will affect the décor. The ceilings are being taken down and plasterboard may have to be replaced. These won't be seen but obviously the decoration will be damaged during this process. We will return the décor to you as near as is reasonably possible to how you gave it to us, understanding that some items or products may not be possible to replace like for like. Where this happens, our contractor will liaise with you on reasonable alternatives.

### Will I still have to pay service charges on my home in the Hamptons?

From when St James take over the management of the site, MTVH will not charge you for block specific services that are suspended due to the remediation works taking place. The estate charge and the buildings insurance will continue to be charged as the estate will continue to be maintained and the building will need to be insured through the works period.

### How will my possessions be moved?

MTVH will arrange for a professional removal service to move your possessions from your home. On completion of the works, MTVH will arrange for your possessions to be returned by a removal company to your principal home.

### Will my possessions go into storage?

We anticipate that your temporary home will have enough storage space for all your possessions. If, however, you have excess items that need to be stored, MTVH will arrange for the items to be stored in a secure storage facility. Please note that valuable items such as laptops or jewellery cannot be stored in the facility.





# Community News - The Hamptons Empowering Futures

## Love London Working

Love London Working is our programme designed to help unemployed and economically inactive Londoners seek employment. We have a number of different training programmes for residents coming up in May:

### CV writing – 5th May 2021

This course will cover all the essentials needed to create a strong CV and get yourself picked for an interview. As well as the group workshop, one to one support is offered after the session to professionally review your CV. All you need to join the session is a laptop or smartphone.

### Interview skills – 13th May 2021

Our interview skills course will teach you enhanced interview skills. As well as covering general interview skills, this course will also include skills specifically needed for interviewing online. Like our CV writing course, you only need a laptop or a smartphone to take part.

For more information or to sign up for a course, please contact **Tracy Dada** on **0203 535 2981** or [tracy.dada@mtvh.co.uk](mailto:tracy.dada@mtvh.co.uk).

## CONTACT US

CALL 03330 151619 | EMAIL [TheHamptons.Residents@mtvh.co.uk](mailto:TheHamptons.Residents@mtvh.co.uk) | REGISTER FOR THE PORTAL AT [thehamptons.mtvh.co.uk](http://thehamptons.mtvh.co.uk)