

THE HAMPTONS



Metropolitan
Thames Valley

August 2021

Welcome to the latest update from MTVH for residents of The Hamptons. This newsletter will update you on the latest situation with the remediation work, other key updates as well as the support that is available from our Empowering Futures team.



Remediation work latest

Remedial works to 15 and 17 Lancaster Way, Drummond Court, Weare House, Canton House and houses on Sherbrooke Way have been underway for over a month now, and preliminary survey works to 12 Lancaster Way and further investigations on the facades of the Lancaster Way houses are likely to commence within the next 2 weeks.

Work to the houses on Sherbrooke Way is progressing well, with the scaffolding erected on houses 89-91 Sherbrooke Way, and internal works have completed and been checked for any faults that needed to be addressed on houses 85, 88, 89, 90, 91 and 94 Sherbrooke Way.

At Drummond Court and Canton House, the external works to the upper floors to fit cavity barriers have completed and work is now underway on balconies. At Weare House, the scaffolding has been taken down and works are due to commence soon to the ground floor. External works to 15 and 17 Lancaster Way are set to commence on 03 September.

Internal works to all blocks have involved stripping back plasterboard to expose the joints between sheets of plasterboard on some walls and ceilings. These joints and any areas where services penetrate fire rated walls are being filled, and this is still ongoing.

Works to 3-13 (odd numbers) Lancaster Way and 18-26 Parkview Crescent are set to begin in early September.

Empowering Futures

Training courses

Over the next few months, we will be arranging a number of specialist training courses. The below list gives examples of some of the previous courses we have arranged for residents, it is not exhaustive, and we are able to source specific training courses based on customer needs.

- Level 3 Teaching Assistant + SEN (online)
- Various CSCS Courses
- Bus Driving course
- HGV Driving course
- Business Start Up courses
 - Group courses
 - 1:1 support

For More Information, please contact Christopher Harris, Information, Advice and Guidance Advisor on 07980 017145.



What to do while work takes place in your property

For many residents across the Hamptons, we are able to undertake the necessary remedial work to your property without the need for you to move out. However, there are a few things you will need to do to ensure this work goes smoothly. Your RLO will take you through these before work starts and provide you with the support you need to prepare.

In advance of work taking place, you will need to ensure that:

- Furniture is moved away from areas that have been identified as requiring work. Your RLO will advise as to whether furniture can be left in parts of rooms where work is not taking place and can provide you with removals and storage if required.
- Clear access is provided for contractors through your home to the areas they will be working in.
- If you have a loft this must be completely cleared - we can provide you with secure storage and removals, should this be required.
- If any damage happens to your property between your RLO taking the condition survey and work beginning, please inform your RLO.

For the safety of contractors and to ensure work can be carried out, during works please:

- Ensure that contractors have access to your property between 8.30 am-5 pm on weekdays. Please speak to your RLO if that is not going to be possible on any day when works are taking place.
- Keep socially distanced from contractors and inform your RLO immediately if any of your household develop COVID symptoms, have a positive test or are asked to self-isolate.
- Please ensure that there are no illegal drugs or paraphernalia in the property.
- All residents to be mobile and dressed by 8.30am ready for contractors to start work. If you have any concerns about this, such as if there are any shift workers in your household, please speak to your RLO.
- Please keep your home in a tidy state and ensure access routes are free of possessions including buggies etc. In flats, this includes communal areas.
- Please do not leave raw meat out while work is taking place for the safety of yourselves and contractors.
- Please do not tamper with or remove any sheets or other coverings that the contractor has installed which are protecting furniture or flooring.
- Please keep pets out of rooms where contractors are working.
- Please ensure that your property is free from any infestation such as mice or fleas, if pest control needs arranging then please advise your RLO.
- Ensure that all valuables are locked away during works.
- Aggressive behaviour towards contractors or staff will not be tolerated.
- Please remember to park in your newly allocated parking spaces. If you are unsure of where you been allocated to please speak to your RLO.

If you have any issues with the work taking place or the contractors, then please contact your RLO who will speak to the site manager.

Richmond House update

At the end of July, we submitted a revised planning application to the London Borough of Sutton, and we are awaiting validation from their Planning Department. The main changes were required to adhere to the latest requirements of the building regulations. This meant a slight increase in building height, the inclusion of an external sprinkler tank and an increase in the size of the cycle store.

Resident meetings

We will be hosting online meetings for those residents in temporary accommodation on Thursday 2 September and Tuesday 7 September, to give those residents an update on the progress of the remedial works.

If you are currently in temporary accommodation and have not received an invite, or have lost the meeting link, please contact thehamptons.residents@mtvh.co.uk.



Tutors United

Tutors United training courses will be back up and running in September. They will be hosting free maths and English tuition for years four, five and six.

Lessons will take place every Wednesday between 4pm – 5pm, and 5:15pm – 6:15pm and are virtual. To secure a place for your child visit <https://tutorsunited.org/register-your-child> or email programmes@tutorsunited.org for more information.

CONTACT US

CALL 03330 151619 | EMAIL TheHamptons.Residents@mtvh.co.uk | REGISTER FOR THE PORTAL AT thehamptons.mtvh.co.uk