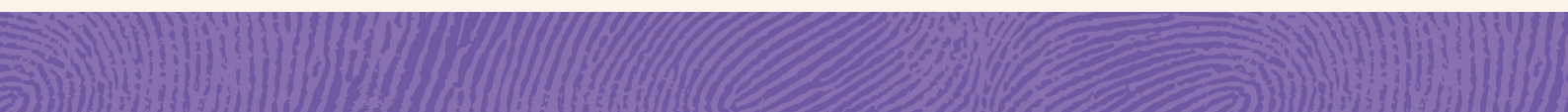


# Newsletter

Welcome to the latest update from MTVH for residents of The Hamptons. This newsletter includes a key announcement on the rebuild of Richmond House along with updates on the latest situation with the remediation work.

With the remedial works set to come to an end in the coming months, this will be the final monthly newsletter that we will be issuing. Moving forward we will be communicating with residents when there are specific announcements to make or at significant moments during the rebuild of Richmond House to keep you updated.



## Remediation work latest

Since our last newsletter, London Fire Brigade has lifted its enforcement notices at 26-34 Thames Avenue and snagging work has commenced on these properties. Remediation works are still ongoing at 26 and 28 Lancaster Way with work having commenced to the internal communal areas and individual properties. It is fully expected that the works to 26 and 28 Lancaster will be completed by the end of February 2023.

## Building Control sign off and letter from BB7

We have now received letters from Building Control signing off the works for Weare House, Canton House, Drummond Court and 17 Lancaster Way, as well as a letter from BB7 (the fire engineers), confirming that the remedial works have been carried out to the correct specification.

These documents have now been shared with residents. If you have not received these documents and live in one of the above buildings, please do get in touch with us using the normal channels.

## Door Hangers

Following on from our email earlier this month, we would like to remind residents that hangers for coats etc which are placed over the tops of internal doors, should no longer be used. This style of hanger prevents the door from closing properly and in the event of a fire, would not provide the adequate fire stopping protection. Residents should also note that doors are not to be cut or altered in any way so that the door can close with the hanger in place.



## Richmond House rebuild

Boom has now taken control of the rebuild site and have been progressing with setting up in the area, working in the background to commence the re-build.

## Crayton House Temporary Car Parking Reallocation

The parking spaces in front of Crayton House are within the Richmond House rebuild hoardings, and with residents at Crayton House now returning to their properties, they are unable to use their usual spaces. Instead, Crayton House residents have been temporarily allocated spaces to the side of Crayton House and in front of Shefford House while the rebuild is undertaken.

These spaces will be remarked to ensure that is clear they are no longer visitor bays. If you have been using them we would like to politely request you stop until the rebuild has completed and the original parking spaces are reallocated.



## New points of contact for Jassay Panesar's previous residents

As many residents will be aware, Jassay Panesar's secondment to the Hamptons has come to an end and he has now moved back to his previous role. Earlier this month we shared your new point of contact, but please do get in touch with the team at the [TheHamptons.Residents@mtvh.co.uk](mailto:TheHamptons.Residents@mtvh.co.uk) if you have not received this information.

## Cost-of-living support initiatives

Sutton Council, local charities, community groups and partners are working together to support you and those you care about with the rising cost of living. To find out what support is available to you or to find out how you can help others, please visit [www.sutton.gov.uk/support](http://www.sutton.gov.uk/support) or call 020 8770 5000 or visit your library or the Civic Offices.

Additionally, a number of initiatives and projects have been set up in the Sutton area to provide support for residents in the face of the cost-of-living crisis. Among these are food provision for families in crisis which offers food parcels to residents who have a referral from MTVH or other partner organisations.

Sutton Community Works, is an advice and drop-in session at the community food shops from partners, including Citizens Advice, Sutton Welfare Reform Team and Sutton Uplift; and grant funding from energy providers which includes advice and support for residents struggling to make energy payments.

More information for the first two initiatives is available through the Regional Community Coordinator [tracy.dada@mtvh.co.uk](mailto:tracy.dada@mtvh.co.uk) or call Tracy on 07552 165803. The link shows the work delivered by the wider Sutton Community Works project: [www.suttoncommunityworks.org/community-foodshop](http://www.suttoncommunityworks.org/community-foodshop)

More information regarding the grant funding from energy providers can be found here: [www.sutton.gov.uk/-/sutton.gov.uk/staywarm](http://www.sutton.gov.uk/-/sutton.gov.uk/staywarm)



If you have any questions about the rebuild of Richmond House. Please do get in touch using our usual email and phone number - [TheHamptons.Residents@mtvh.co.uk](mailto:TheHamptons.Residents@mtvh.co.uk) or **03330 151619**.